



SANTA  
CRUZ  
SEASIDE  
COMPANY

# POLICY STATEMENT

*Date Issued: March 19, 2014*

## **Electronic Personal Assistance Mobility Devices (EPAMDs) and Segway® PT Policy Statement and Rules for Use on Santa Cruz Seaside Company Property**

### **Policy Statement:**

The Santa Cruz Seaside Company, owner of the Santa Cruz Beach Boardwalk, permits individuals with mobility disabilities to use wheelchairs and manually-powered mobility aids, such as walkers, crutches, canes, braces, or other similar devices designed for use by individuals with mobility disabilities, in any areas open to pedestrian use.

We permit individuals with mobility disabilities to use other mobility devices such as electric scooters, Electronic Personal Assistance Mobility Devices (EPAMDs), or Segway® PT ([ADA 36.311 (b)(1)]). Per the Americans with Disabilities Act, we may ask a person using an EPAMD or other power-driven mobility device to provide a credible assurance that the mobility device is required because of the person's disability:

[www.ada.gov](http://www.ada.gov)

We will accept the presentation of a valid, State-issued disability parking placard or card or State-issued proof of disability as a credible assurance that the use of the other power-driven mobility device is for the individual's mobility disability. A "valid" disability placard or card is one that is presented by the individual to whom it was issued and is otherwise in compliance with the State of issuance's requirements for disability placards or cards.

In lieu of a valid, State-issued disability parking placard or card, or State-issued proof of disability, we may accept as a credible assurance a verbal representation, not contradicted by observable fact, that the other power-driven mobility device is being used for a mobility disability. We will not ask an individual using a wheelchair or other power-driven mobility device questions about the nature and extent of the individual's disability.

Security staff can review the rules with EPAMD users when they are on the Boardwalk. EPAMD owners may receive a copy of the Rules for operating EPAMDs from the Boardwalk's Guest Services Office. In addition, this policy and list of rules will be posted online:

<http://www.beachboardwalk.com/accessibility/>

### **Liability Statement:**

The Santa Cruz Seaside Company is not responsible for any injury or damage caused by, related to, or arising out of the use of a EPAMD, including injury or damage sustained by a EPAMD user from any cause whatsoever, including the acts or omissions of others. Such use is at the sole risk of the EPAMD user and such user is solely responsible for the safe use at all times of the EPAMD for the user's person and property as well as that of any other person. The Santa Cruz Seaside Company is not responsible for damage or theft of an EPAMD.

## **Rules For Use on Santa Cruz Seaside Company Property:**

1. When used for purpose of mobility access for individuals with disabilities, EPAMDs are permitted in all outdoor areas of the park. EPAMDs are not permitted inside amusement ride queue lines, loading and unloading platforms, or attractions. We do not recommend these devices be brought into arcades, retail shops, or restaurants. These facilities are not designed to accommodate the space or height clearances of a rider on such a device.
2. We may ask if the device is needed and why it's required, but not inquire about specific user disability. The guest must inform the Company that it is for a disability.
  - In order to avoid being contacted repeatedly, EPAMD users may wish to request an Assistance Animal/Device Designation Tag (OF188) from the Guest Services Office.
3. EPAMD drivers must follow all manufacturers' recommendations, including wearing a helmet. We recommend you wear a safety vest. This provides additional visual notice to other pedestrians.
4. EPAMD drivers must drive safely and not pose a risk of harm to other persons, their property or themselves. EPAMD use should be commensurate with pedestrian etiquette and we request you use good judgment when riding.
5. The maximum speed is 5MPH (walking speed) on Santa Cruz Seaside Company property, including the Boardwalk and parking lots.
6. Owners may store EPAMDs and power wheelchair in any space normally used for strollers, when the occupant is riding a ride or playing a game. The owner is responsible for the security of their device. If left unattended, the owner must store the device upright, and locked out of service.
7. On the Boardwalk and in parking lots, EPAMD users are not permitted to carry a second individual or child. EPAMD use of attached devices such as wagons, luggage carts, or strollers is not permitted. We do not recommend carrying service animals on these devices.
8. Because of their size and weight, electric golf carts, other motorized carts, and small electric cars are not allowed on the Boardwalk property and will not be considered as mobility devices for individuals with mobility disabilities.